

# Colt Intelligent Communications

Unified Communications powered by Microsoft Office 365



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## Fully integrated quad-play solution

- Enterprise productivity and unified communications applications using **Microsoft Office 365**
- **High bandwidth** on wholly owned fibre connectivity
- Enterprise-grade **voice services**
- **Professional Services** for transition and deployment, combined with handset and headset delivery

To provide you with the best customer experience, Colt delivers **end-to-end support, offering one single point of contract and contact across 13 countries**, covering applications, connectivity and hardware.

✓ Microsoft Office 365
✓ Enterprise Voice quality
✓ Premium network access
✓ User headsets and handsets
✓ Transition services
✓ Training and floor walking
✓ End-to-end support
✓ Multicountry

More and more businesses are moving applications to the cloud, attracted by the ability to utilise the latest applications whilst avoiding the cost and overheads of an on-premise solution.

Colt Intelligent Communications brings together productivity applications and enterprise communication in the cloud, closely integrated to deliver everything needed to collaborate and work efficiently, with minimal switching between applications or tasks.

Moving your user setup to the cloud poses several challenges, such as integrating all applications, guaranteeing reliable connectivity, enjoying cost effective voice calls, and having all the support needed for the transition.

## Colt Intelligent Communications solution

Applications run on Microsoft's flagship Office 365 cloud based platform, ensuring a fully featured and familiar desktop experience and providing immersive unified communications with **Teams** or **Skype for Business**.

Performance is guaranteed with Colt's connectivity to the cloud and voice breakout based on Colt's Tier 1, globally connected, high performance network.

Colt's Enterprise grade voice combines PSTN compliant SIP Trunking with fully flexible tariff plans for voice calling:

- Usage based, with per minute rates only
- Packs of bundled minutes, with attractive prices to pre-defined groups of destinations
- All Inclusive, offering calls to most frequent business destinations at a flat monthly rate

Colt Intelligent Communications includes Professional Services, **hardware** delivery and configuration on premises:

- **Highly skilled Engineers** provide Professional Services in local languages to help integrate your infrastructure with Colt Intelligent Communications.
- **IP desk phones** and **headsets** can be included and configured and installed by skilled engineers.
- Colt Intelligent Communications achieves higher reliability and voice cost savings by using Direct Routing with a Microsoft certified **Session Border Controller**, provided and maintained by Colt either on-premises or in Colt's network

## Benefits at a glance

- **Solution simplicity** - productivity applications and enterprise communication infrastructure in the cloud, with network, voice and support from a single provider.
- **Increased productivity** thanks to mobility and a seamless user experience across all devices and geographies.
- **Simplified procurement** by having a single supplier for the end-to-end Microsoft Office 365 solution.
- **Enhanced business continuity** From Colt's fibre network, predictable connectivity and highest resiliency provided by premium service quality options.
- **Savings** on voice traffic with flexible tariff plans

**Microsoft Office 365 pay-as-you-go**, per-user licensing includes the following components

**Microsoft Windows 10** with the latest version of Microsoft **Office** and **Office Web Apps**, with a complete Office experience with services integration

**Microsoft Teams** or **Microsoft Skype for Business**, for instant

messaging, presence, transparent and seamless collaboration, online meetings with desktop sharing and Windows Live federation

**Microsoft Exchange Online** with up to 100GB mailboxes, voicemail & unified messaging, integrated personal archiving, retention policies and legal hold

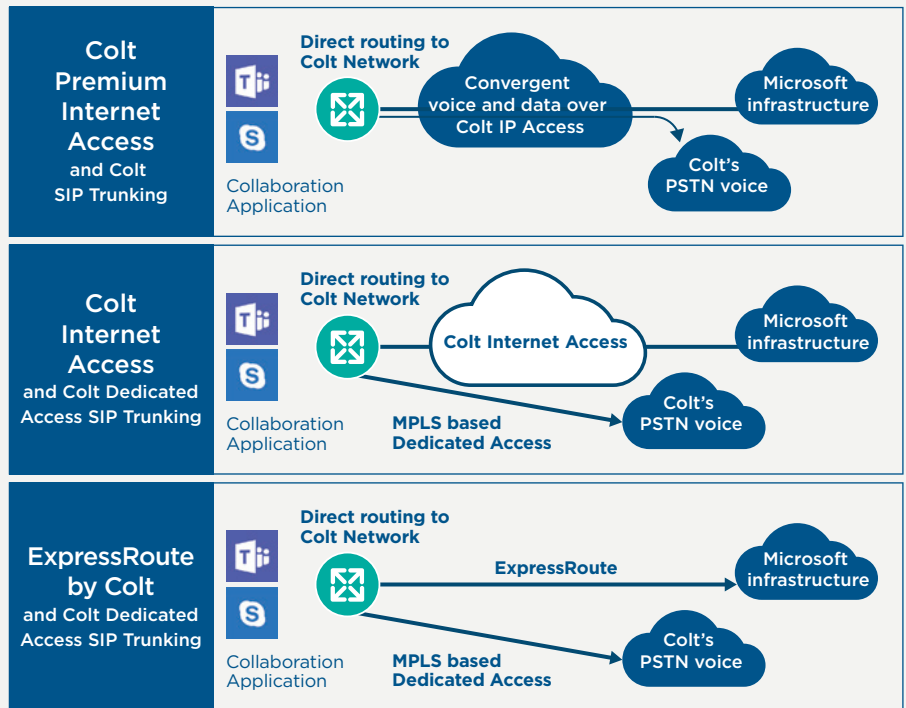
**Microsoft Sharepoint Online**, with My Sites to manage and share documents with

document-level permissions, access documents offline and share securely with Extranet Sites

**Microsoft environment applications**, including Active Directory, threat protection, compliance management, Windows Defender Antivirus, Device Guard, Windows Information Protection, BitLocker and much more.

The following **Connectivity Options** are available, supporting **Direct Routing**, with consistent service wrap across Colt 13 European countries.

- Converged voice and Internet access over Colt's high bandwidth IP network, to enjoy the highest level of cost effective connectivity and performance.
- Secure voice access with Colt MPLS based Dedicated Access SIP Trunking providing guaranteed voice performances over Colt's network and a separated access for Internet traffic using Colt's Internet Access.
- Dedicated connection to Microsoft cloud infrastructure using **ExpressRoute** powered by Colt and Colt's PSTN Network with Colt's MPLS based Dedicated Access SIP Trunking to enjoy premium performance.



### Colt Network

Colt has a 25-year track record as a business voice and connectivity provider with a **wholly owned Tier 1, globally connected network giving high performance access to the cloud.**

We provide a single, consistent, one stop shop offer across Colt 13 European countries – Austria, Belgium, Denmark, France, Germany, Ireland, Italy, Netherlands, Portugal, Spain, Switzerland, Sweden and the UK.

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